

Accessibility statement for Spaldwick Parish Council

This website is run by Spaldwick Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please contact the Clerk (clerk@spaldwickparishcouncil.org.uk) or speak to one of our Councillors (<https://www.spaldwickparishcouncil.org.uk/councillors/>)

We'll consider your request and get back to you in 15 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting

accessibility requirements, please contact the Clerk (clerk@spaldwickparishcouncil.org.uk).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by email

Sarah Cardwell, Clerk (clerk@spaldwickparishcouncil.org.uk).

Technical information about this website’s accessibility

Spaldwick Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Some of our older PDFs and Word documents don’t meet accessibility standards – for example, they may not be structured so they’re accessible to a screen reader. [See WCAG 2.1 success criterion 4.1.2 \(name, role value\)](#).

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content we’ll make sure our use of images meets accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 22/09/20. It was last reviewed on 27/04/25.

This website was last tested on 27/04/25. The test was carried out manually and automatically by Sarah Cardwell, Clerk to Spaldwick Parish Council.